



WAIAU TRANSMISSION STRUCTURE REPLACEMENTS

Frequently Asked Questions

Why is Hawaiian Electric replacing the infrastructure now?

A critical part of Hawaiian Electric's ongoing efforts to maintain safe and reliable electric service involves inspection and maintenance of the utility infrastructure. The lattice structures installed in the 1960s are due for replacement to ensure the company's infrastructure remains in good and safe condition.

What is a lattice structure?

A lattice structure, also known as a transmission tower, is a tall freestanding framework used to support overhead power lines. The lattice structures due for replacement carry high-voltage transmission lines that transport electric power from generating stations to electrical substations, which provides electricity to customers via distribution service lines.

What is an easement?

By law, an easement allows someone the right to access a portion of another property owner's land for a specific purpose. With electric utility companies, the term easement often refers to the strip of land that an electric line passes over, under or through. The easement under high-voltage power lines and structures allows Hawaiian Electric to access its equipment via the landowner's property to ensure necessary repairs or maintenance work can be performed to maintain safe and reliable electric service.

What is an encroachment agreement?

An encroachment agreement is a real estate contract often used when a property owner plans to build a feature that extends onto another property or easement area. This type of agreement requires permission from the other party whose property or easement will be affected by the encroachment.

Where can I find a copy of my easement and/or encroachment agreement?

In most cases, reference to the grant of easement and/or encroachment agreement can be found in the homeowner's property deed document. They also are recorded with the Bureau of Conveyances, State of Hawai'i. Property owners may obtain a copy of the documents by visiting the bureau offices at 1151 Punchbowl St., Suite 120. In some cases, the document may be available online at <https://dlnr.hawaii.gov/boc/online-services/>. Should you have any questions, please feel free to email community@hawaiianelectric.com or call [\(808\) 543-4000](tel:8085434000).

What are the next steps?

Hawaiian Electric will reach out to impacted residents regarding next steps and updates on the project schedule.

How can I stay informed?

Please look out for future notices from Hawaiian Electric. If you live in an easement area and your phone number is unlisted, please call (808) 543-4000 to provide the best contact number to reach you.