



NEWS RELEASE

FOR IMMEDIATE RELEASE

Spike in scam phone calls to Maui Electric customers

KAHULUI, May 10, 2019 – Scammers are once again targeting customers of Maui Electric and the company is warning customers who receive these scam calls to "Just hang up!"

- If you receive a call from someone saying they're from Maui Electric, Hawaiian Electric, or Hawai'i Electric Light demanding immediate payment over the phone or via prepaid debit cards, it's a scam.
- If the caller says your account is delinquent and threatens to shut off your power immediately unless payment is made, it's a scam.
- If the caller asks to meet you to pick up a payment, it's a scam.

Customers should hang up if they receive such a call, and then dial the customer service line that is printed on your monthly electric bill or listed on your company's website. Do not call the number displayed on your caller ID, even if it says "MECO," "HECO" or "HELCO."

For more information, go to www.mauielectric.com/stopscams.

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