

### RULE NO. 3

#### Application for Service and Changes in Equipment or Operations

##### A. APPLICATION FOR SERVICE

The Company shall require each applicant for electric service to establish credit in accordance with Rule No. 5 and provide the Company the following information:

1. Name of applicant
2. Location of premises to be served
3. Date applicant will be ready for service
4. Whether the premises have been heretofore supplied
5. Purpose for which service is to be used, with description of equipment KW or HP capacity.
6. Whether applicant is owner, agent or tenant of premises
7. Mailing address
8. Rate Schedule desired if optional rate schedule is available
9. Business address and occupation
10. Reference as requested
11. Such other information as the Company may reasonably require

All customers of the Company irrespective of whether or not they have signed an application for service shall comply with the rules and rate schedules of the Company.

The application is merely a request for service and does not bind the Company to serve except under conditions and provisions of these tariff rules and rate schedules, nor does it bind the customer to take service for a period longer than the minimum requirements of the applicable rate schedule.

##### B. CHANGE IN CUSTOMER'S EQUIPMENT OR OPERATIONS

Customers shall give the Company written notice of the extent and nature of any material change in the size, character or extent of the utilizing equipment or operations for which the Company is supplying electric service before making any such change in order to comply with Rule 2-B. Without limiting the foregoing, Customers shall give the Company written notice prior to installation of any generator (e.g. stand-by generator, emergency generator, photovoltaic system) or energy storage device (e.g. battery storage) intended to energize the customer's electrical system. Written notice shall be given in the form of a Company-approved interconnection agreement or Appendix II-B to Rule 14H (Technical Description and Registration for Non-Export Systems). Failure to make such required notice may result in discontinuance of service as provided in Rule 7.

The customer shall deliver to the Company, through the customer's electrical contractor, in writing, any application for change approved by the County Electrical Inspector, clearly setting forth:

1. The extent and nature of any proposed change in the size and character of the utilizing equipment; and
2. The extent and nature of any proposed change in the use, purpose or operation to which the service is to be applied.

Any change which affects the rate schedule applicable to the customer's consumption shall be deemed a material change.

HAWAIIAN ELECTRIC LIGHT COMPANY, INC.