

## RULE NO. 1

## Definitions

Advance: (Advance for Construction) The amount of money paid to the Company for construction which may be subject to refund in whole or in part.

Billing Period: The time interval between two consecutive meter readings taken for billing purposes.

Commercial Service: Electric service to any building at other than residential rate schedules.

Commission: The Public Utilities Commission of the State of Hawaii.

Company: Hawaiian Electric Company, Inc.

Connected Load: The sum of the rated capacities of all the customer's equipment that can be connected to the Company's service at one time. The rated horsepower (HP) output will be used for standard motors and the kilovolt-ampere (KVA) input will be used for all other equipment. One KVA will be considered as one HP or KW of capacity for rating purpose.

Contribution: (Contribution in Aid of Construction) Money, property or services contributed to the Company for construction which is not subject to refund or reimbursement in whole or in part.

Customer: The person, group of persons, firm, corporation, association, institution, governmental agency or civic body, in whose name electric service is rendered (regardless of the actual identity of the user of the service) as evidenced by the signature on an application, contract or agreement for service or, in the absence of a signed instrument, by acceptance of service or by the receipt and payment of bills for service issued in his name.

Customer's Installation: The service entrance equipment, wiring, appliances, and equipment of any kind or nature, owned by the customer, and located on the customer's side of the point of delivery.

Date of Presentation: The date on which a bill or notice is mailed or delivered to the customer.

Interruption of Service: Any disturbance of the electric service where power to customers is interrupted for any reason for any length of time.

Line Extension: All facilities excluding line transformers, service connection, and meters, required to extend electric service from the Company's existing facilities to the customer's point of delivery.

Mailed: A notice or other communication will be considered "mailed" when it is deposited in any United States post office box addressed to the customer with postage prepaid.

Meter: Any device or instrument that measures or registers or records the integral of an electrical quantity with respect to time.

Net Energy Metering: Measurement of the difference between (1) the electricity supplied through the electric grid, and (2) the electricity generated by a customer and fed back to the electric grid.

Past Due Bill: Bills are past due if not paid within 15 days after presentation.

HAWAIIAN ELECTRIC COMPANY, INC.

Superceding REVISED SHEET NO. 4  
Effective: October 28, 1966

REVISED SHEET NO. 4  
Effective: July 26, 2001

RULE NO. 1 (Continued)

Definitions

Permanent Service: Service which is of a permanent and established character.

Point of Delivery: The point where the Company's conductors are connected to those of the customer regardless of the location of the meters and transformers.

Power Service: Electric service to devices and equipment used for purposes other than lighting.

Premises: A piece of land or real estate, including buildings and other appurtenances thereon.

Pull Box: An enclosure for joining conductors and facilities for pulling conductors into place. The term as used in the tariff includes "splice cans", "manholes", "handholes" and "switchboard pull sections".

Residential Service: Electric service to a single family dwelling metered and billed separately by the Company, unless otherwise provided for in these rules. Incidental farm service used in the production of farm crops, produce and poultry will be supplied, when combined with residential service, through the same meter as the farm operator's residence only when the transformer capacity required for the combined load does not exceed the normal capacity required for the single family residential load of that residence.

Separate Premises: Two or more parcels of land and buildings thereon where the lands are not adjoining lands, regardless of whether owned, leased or used by the same person.

Service: (Electric Service) Electrical energy generated, transmitted, distributed or furnished by the Company.

Single Family Dwelling: In addition to the usual single family home residence owned, leased or rented by the occupant, single units, or individual units in apartment buildings, co-ops, or condominiums will be considered as single family dwellings if they each contain all facilities, including a kitchen or kitchenette with range or hotplate, refrigerator, sink and bathroom facilities, for full housekeeping by the occupant, under the individual control of the occupant.

Tariff: The entire body of rates, charges, definitions and rules including those services contained in special contracts and supplemental tariffs adopted and filed by the Company as set forth herein and authorized by the Public Utilities Commission.

Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration and service which is for operations the permanency of which has not been established.

NOTE: Abbreviations Used: Their meaning shall be as follows:

HP	.....	Horsepower
KW	.....	Kilowatts
KWH or KWHr	.....	Kilowatt hour
KV	.....	Kilovolts
KVA	.....	Kilovolt ampere