

HAWAIIAN ELECTRIC COMPANY, INC.

Superseding REVISED SHEET NO. 12
Effective: October 28, 1966

REVISED SHEET NO. 12
Effective June 20, 2008

RULE NO. 4

Service Contracts

A. SERVICE CONTRACTS REQUIRED

Service contracts will be required as a condition precedent to service when:

1. Required by a rate schedule; or
2. A line extension advance is required under Rule No. 13; or
3. Temporary service is installed under Rule No. 12.

B. LARGE LOADS

A service contract may be required of a customer who has a large load requiring the Company to make a substantial investment in facilities to serve him. Such contract may include termination charges, a guaranteed minimum charge or a minimum demand higher than specified in the rate schedule.

C. COMMISSION APPROVAL

Form contracts for service other than regular utility service provided under the provisions of the tariffs contained in these rules, are contained in these rules and are authorized by the Public Utilities Commission. Special contracts for service other than that provided under the tariffs or attached form contracts must be authorized by the Public Utilities Commission prior to the effective date of said contract.

Each contract for service will contain a statement that it shall at all times be subject to changes or modifications by the Public Utilities Commission as said Commission may from time to time direct in the exercise of its jurisdiction.

HAWAIIAN ELECTRIC COMPANY, INC.

Docket No. 04-0113; Order Approving Revised Tariff Sheets and Rate Schedules, Filed on May 21, 2008.
Transmittal Letter dated June 23, 2008.