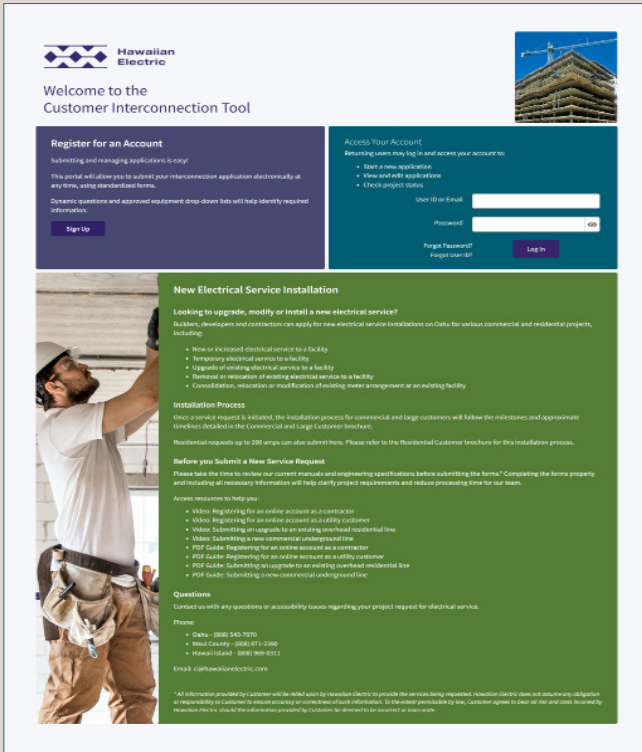


CUSTOMER INTERCONNECTION TOOL For New or Upgraded Electrical Service



While the first portal focused on renewable energy program requests, this portal focuses on electrical service requests for your property/properties such as:

- ◆ New Electrical Service Installations
- ◆ Electric Service Upgrades/Modifications

You will be walked through the various steps and requirements needed for applying for new service or upgrades, and be kept up to date on your request status.

This portal is primarily utilized by contractors, developers, and builders and their projects.

hawaiianelectric.com/electricalservicerequest

What you'll find on your dashboard:

- ◆ **The status of your application(s)**
Just like the other portal, the pie charts at the top of the dashboard allow you to track your application status/progress.
- ◆ **New electrical service installation**
Installation processes, timelines for large commercial projects, and resources on procedures to review prior to application.
- ◆ **Resources**
Information to register as a contractor and more about utility upgrades or overhead/underground line requests.
- ◆ **Electrical service application process**
A walk through of the approval process required for new or upgraded service.

